

**New Water Usage-Based Sewer Fees Borough of Palmyra  
YOU WILL HAVE UNTIL NOVEMBER 10, 2014 TO PAY YOUR BILL.**

An ordinance has been adopted in Palmyra changing the commercial and industrial sewer fee from flat rate to water-usage based. The majority of Palmyra businesses are connected to the sewer system. The change was made to make sewer fees more equitable. The amount of sewage outflow in a property is a function (with the exception of irrigation) of the amount of water used, including shower water, gray water from sinks, laundry and wastewater flushed down the toilet; all of which are treated at the Borough's wastewater treatment plants.

**What is the reason the fee is being changed from flat rate to water-usage based?** To make the system more equitable and to encourage water conservation. With the flat rate system, businesses that use little water subsidized those that use a great deal of water. Correcting these inequities will reward those who conserve water.

**When did this change become effective?** Although the ordinance was adopted on August 18, 2014, the change went into effect July 1, 2014 for the second half of 2014. Commercial and industrial sewer billing is based upon water-usage from September 2013 to February 2014 as collected from New Jersey American Water Company billing. Conserve now! It's never too early to take water conservation measures that could positively impact your next sewer fee.

**What are some water conservation measures I can take to reduce my bills?** Fix leaks in faucets or toilets in your property now. (Food dye placed in tank that shows up in bowl means a leak.) A leaky toilet can waste as much as 100 gallons of water each day. Consider switching to low-flow shower heads, toilets and faucets (now required in new construction) and choose efficient water-saving washing machines and dishwashers when replacing appliances. Do not let faucet water run. Such changes now will save you in both water and sewer charges.

**How will my sewer fee be calculated under the new water-usage-based method?** Sewer users should become familiar with their NJ American Water bill. The sewer fee will be based upon water usage from September 2013 to February 2014. This 'winter only' measurement minimizes the impact of water used only for lawn and garden irrigation and washing vehicles which is not treated by the Borough's wastewater treatment plants. Rates are as follows:

**COMMERCIAL**

Usage	Base Rate	Rate per 1,000 gallons
Up to 20,000	\$300.00	
20,001-35,000 gallons		\$9.28
35,001-50,000 gallons		\$9.78
50,000 + gallons		10.28

**INDUSTRIAL**

Usage	Base Rate	Rate per 1,000 gallons
Up to 20,000	\$600.00	
20,001-35,000 gallons		\$9.28
35,001-50,000 gallons		\$9.78
50,000 + gallons		10.28



NEW JERSEY  
AMERICAN WATER  
Box 571331, Pittsburgh PA 15250-7331

For Service To: 100 ANYWHERE ST

Check this box for address changes and note new address on back.

0001018210025296904000000000003652013

1	Account Number	1018-999999999999	2
	Due Date	October 15, 2013	
	Total Due	\$36.52	
	If Paid After Due Date		3

Amount Enclosed \$ Paid electronically. Thank you.

FIRSTNAME LASTNAME  
100 ANYWHERE ST  
CITY, NJ 08078

NEW JERSEY AMERICAN WATER  
BOX 371331  
PITTSBURGH PA 15250-7331



Please tear along the dotted line and return this portion with your payment.

**BILLING PERIOD AND METER READINGS**

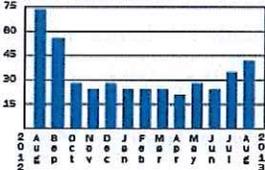
- Billing date: September 23, 2013
- Due Date: October 15, 2013
- Billing period: Aug 03 to Aug 30 (28 Days)
- Next reading on or about: Sep 30, 2013
- Customer Type: Residential
- Meter Reading Measurement: 1 unit = 1000 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	B6007766
Size of meter	5/8"
Current Read	302 (Actual)
Previous Read	298 (Actual)
Total water used this billing period	4 units (4,000 gallons)

**Total Water Use Comparison (in 100 gallons)**

- Current billing period 2013: 40.00 CGL
- Same billing period 2012: 70.00 CGL

**Billed Use Graph (100 gallons)**



**BILLING SUMMARY**

For Service To: 100 ANYWHERE ST  
For Account 1018-999999999999

Prior Balance	
Balance from last bill	0.00
<b>TOTAL PAST DUE AMOUNT</b>	<b>0.00</b>
Current Water Service	
Water Service Charge	10.60
Water Usage Charge (\$0.59405000 x 40.00)	23.78
Total Water Service Related Charges	34.38

Other Charges	
Purchased Water Surcharge (\$0.04386000 x 40.00)	1.75
DSIC Water Meter Charge	0.41
Total Other Charges	2.16
<b>TOTAL CURRENT CHARGES</b>	<b>36.52</b>

**TOTAL AMOUNT DUE** **\$36.52**

- Pay your bill online: [www.water.psymybil.com](http://www.water.psymybil.com)
- Pay by phone: 24-hours a day, every day at 1-866-271-5522
- Pay in person: Residential customers may obtain a listing of payment locations by visiting [www.amwater.com/myn2o](http://www.amwater.com/myn2o)
- Pay by mail: Remit your payment to the address shown above

Important messages from New Jersey American Water  
This area will be used for important messages.

Note: This is a sample bill for display purposes only. The rates that appear on your bill are those approved by the NJ Board of Public Utilities.

Questions about this bill? Call our 24-Hour Customer Service Center: 1-800-652-6987 [www.newjerseyamwater.com](http://www.newjerseyamwater.com)

Actual Size: 8.5 x 11 inches. The former bill was a non-standard size (7 x 14 inches).



Can you give an example of how the annual residential sewer fee is calculated? In the lower left hand corner of your NJ American Water bill, there is a number representing the properties water usage for the month which is #6 on the bill.

Let's assume the September, October, November, December, January and February water bills were 3, 5, 6, 7, 4 and 5. That would be a total of 30,000 gallons. This total usage is also reflected on your bill.

The first 20,000 gallons will be \$300.00 on a commercial property. The next 10,000 gallons will be 10 multiplied by \$9.28 which equals 92.80. The property will be billed \$392.80 per half.

The first 20,000 gallons will be \$600.00 on a industrial property. The next 10,000 gallons will be 10 multiplied by \$9.28 which equals 92.80. The property will be billed \$692.80 per half.

Who do I contact if I have questions? Go to the borough website at <http://boroughofpalmyra.com/sewer-fees>

If you have further questions about how the new fee assessment works, please email [taxcollector@boroughofpalmyra.com](mailto:taxcollector@boroughofpalmyra.com) or at 856-829-6100.