BURLINGTON COUNTY ENERGY AGGREGATION PROGRAM

DEAR BOROUGH OF PALMYRA RESIDENT,

I am proud to write to you today to share the good news about the Burlington County Energy Aggregation Program. Your community has opted to participate in this County wide, state-authorized "Energy Aggregation Program" designed to offer you and your neighbors *reduced rates on your electric bill.*

The bottom line is that when we all purchase energy together as a community we are able to access lower, more stable rates.

COMMUNITY AGGREGATION

is very different than other third party supply contracts and offers protections to you that individual contracts may not offer:

A FIXED (non variable) rate with guaranteed savings

The ability to leave the program at ANY TIME

NO penalties or fees to leave the program

The following pages contain important information explaining the Energy Aggregation Program established by the Burlington County Freeholders to provide lower electric generation rates than you would currently pay with PSE&G. We are pleased to offer this cost saving program that guarantees you the lowest available rate for you're electric bills!

We've scheduled several public information sessions about the program so that everyone can learn more and get their questions answered. I hope to see you at one of the information sessions in your town!

A meeting will be held at the Community Center, located at 30 W. Broad Street in Palmyra on:

Monday, July 11, 2016 at
7:00 p.m.

Mary Ann O'Brien
Burlington County Freeholder
Liaison for Economic Development

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TOP 10 THINGS YOU SHOULD KNOW ABOUT ENERGY AGGREGATION

NOTHING CHANGES

All current services such as delivery, meter readings, billing, payments, emergency services etc. are serviced through PSE&G just as they are today.

This program offers savings only on the supply portion of your electric bill. You will still be billed for consumption (delivery) charges from PSE&G , just as you are today.

The savings are guaranteed! By law, the rate offered is fixed. This program offers protections for residents that are generally not available to individuals looking to obtain a third party contracted rate.

You'll see how much you save. The offered rate will be shown directly on your bill and you may easily compare this against PSE&G rate each month.

Budget billing will be offered to any current budget bill plan customer. Anyone wishing to go on a budget plan may also elect to do so.

There are no fees to be a part of the program. You may choose to no longer participate in the program at any time with no fee or penalty even after the initial response period.

You will continue to call PSE&G for service-related questions and outages. For billing-related, questions, you'll call TriEagle – their toll-free phone number will be found on your bill.

No one will be calling or knocking on your door regarding this program. All information regarding this program is mailed through the US Postal Service. Please be wary of anyone trying to get your information otherwise.

We're all in this together. We know municipal energy issues like this can sometimes be a bit technical, and even, well, a little boring. But keep in mind that this is something your neighbors and people across Burlington County will be doing. We believe it will result, as it has in other communities, in a positive outcome and real savings for our community and our residents.

– Mary Ann O'Brien
Burlington County Freeholder

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BUDGET BILL PROGRAM INFORMATION

For those residents who are on a *budget bill program* through PSE&G, please read the following information:

We understand the importance of budget billing to you, so please take the time to understand the details surrounding how budget billing must be handled in order to offer it to you as part of the program being offered by the Burlington County Freeholders.

How budget billing works:

Your budget bill is comprised of both delivery and supply charges. Currently, Public Service Electric & Gas (PSE&G) provides both services and offers a budget amount based on your yearly average usage divided by 12 months.

If you wish to participate in the program, you will receive the reduced supply rate through TriEagle Energy. A budget plan will be provided for your delivery portion through PSE&G and the supply portion through TriEagle. Both amounts should be close to your current budget plan amount as long as your recent usage has not changed significantly.

- **If you are currently on Budget Billing with PSE&G, you will *automatically* be offered a budget bill with this program through TriEagle Energy**
- Your budget bill will be split into 2 parts. The portion for PSE&G will be automatically reduced and only include your delivery charges. The supply portion will be calculated and provided on your bill from TriEagle. Both will be listed on your bill however, you will continue to only pay PSE&G for both. You will not need to issue separate payments.
- This new budget amount for supply will be based on your most current usage history for the last 12 months. After 6 months, TriEagle Energy will conduct an adjustment to your monthly budget amount to ensure your budget is in line with your actual usage.
- **If you choose to leave the program** you will be sent back to PSE&G who will provide your budget amount for you based on including the PSE&G supply rates.
- **We encourage you to track your usage vs. your budgeted amount so you may stay current on your usage and charges.**

Please feel free to contact a CUC customer care agent at 855-200-2648 if you have additional questions beyond what is provided here. Thank you!

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FREQUENTLY ASKED QUESTIONS

What is the Burlington County Energy Aggregation program? Counties and municipalities have the ability to pool together the usage of all their residents to obtain a guaranteed lower energy supply rate than you are currently being charged. We can then offer that rate to participating residents.

Who oversees the Burlington County Energy Aggregation process? The NJ Board of Public Utilities, the Rate Counsel and the Division of Community Affairs all play a part in overseeing the aggregation programs in New Jersey, and protecting consumers.

Is my municipality the only one in the Energy Aggregation Program? No, your municipality chose to participate in this program along with 9 others to maximize our buying power and obtain real savings for its residents.

What information will I receive about the program? Aside from public meetings and advertising, you will receive at least 2 letters. One is your official Opt Out letter (attached in this packet) which provides the details such as the new rate, term, chosen supplier and the deadline for opting out. The second is a confirmation letter from the utility company stating that you have elected to remain in the program and the date you will be switched over. This second letter is a form letter stating you have chosen to switch even though the program was chosen by your municipality as a benefit to you. You may disregard this second letter.

Is Commercial Utility Consultants (CUC) an energy supplier? No. They are an independent consultant that works with all the energy suppliers licensed to do business in New Jersey by the BPU to obtain the energy contract and work through the process to put the Aggregation program in place for your municipality.

Do I have to be in this program? No. You can choose not to participate by going to www.njaggregation.us/burlington, calling 877-292-3904 or by returning the bottom portion of the response card.

Will I be penalized if I do not become a part of the program? No, there will never be a fee or penalty. If you do not want to be a part of our program you are free to stay with your current utility or choose your own Third Party Utility.

Am I going to have to pay more than one bill if I am a part of this program? No, you will continue to pay one bill to your current utility and pay that one bill directly to them as you always have.

If I have solar panels, can I be a part of this program? At this time, the suppliers are not able to process the net metering portion of the solar credits and we recommend you opt out of the program to avoid losing your credits.

Who will now read my meter? Your current utility will still be reading your meter.

Can my information be sold to advertisers or energy companies? No. Your information, including your account number, is confidential and can only be used to set up the municipality's program.

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BURLINGTON COUNTY ENERGY AGGREGATION PROGRAM

Mary Ann O'Brien
Burlington County Freeholder

Liaison for Economic Development

Dear Borough of Palmyra Resident:

Recently, the County of Burlington took advantage of a state law that allows us to establish an Energy Aggregation Program. For municipalities that choose to participate, this program permits the aggregation of all residential customers within participating townships for the purpose of competitively purchasing electricity at rates lower than are currently available from your electric utility. The Borough of Palmyra combined the electricity consumption of all residential customers in conjunction with 9 other Burlington County municipalities and received competitive bids from NJ BPU licensed suppliers to provide this electric supply service and recognize savings for our residents.

How The Program Works

We obtained a rate that is lower than what PSE&G currently charges for the energy supply portion of your bill.[1] This program offers a fixed rate and is designed to offer a reduced rate without the risk of rate increases; unlike other variable Third Party Supply (TPS) contracts. This means the rate will remain fixed for the entire term of the contract.

Electricity Auction Results: The auction results are **$ 0.11935/kWh** offered by TriEagle Energy compared to PSE&G average Price to Compare rate of $0.12515/kWh. This rate will not go into effect until enrollments with your **September 2016** meter read and will continue through your October 2017 meter read. For example, if your monthly electric usage is 700/kWh, your bill under this program will be $83.54 for the supply portion versus $87.60 that you would have paid with PSE&G. You will see your initial savings in your October bill.

PSE&G will continue to deliver your electricity and you will be billed at the regulated delivery rate. PSE&G will continue to provide all emergency and safety services. PSE&G will also continue to provide customer services such as meter reading, billing[2] and service restoration. You will also continue to only receive one bill and continue to pay PSE&G.

In accordance with the State's program requirements, as a Borough of Palmyra resident you will be automatically enrolled in the program unless you opt-out by **8/8/2016.** Once enrolled, **you may leave at any time and you will never have to pay any fees associated with joining or leaving the program.**[3]

As a residential electric customer who has not chosen a Third Party Supplier (TPS) for your electric supply, you will be automatically enrolled in this program **unless you indicate you desire not to participate** to receive the anticipated energy savings by completing and mailing the attached response card by **8/8/2016. You may also call 877-292-3904 toll free to opt out** or visit www.njaggregation.us/burlington**.** Please note that wait times may be longer during high call time periods and please have your bill handy. **For all other questions or more detailed information call toll free at: 855-200-2648.**

1 **PSE&G rates may increase or decrease during the course of this program, which would affect the anticipated level of customer savings. Savings cannot be guaranteed over the term of the agreement. PSE&G charges can change monthly and are posted on the web.**
2 **Other billing arrangements may apply for customers who do not remain current with their bills.**
3 **Leaving the program is subject to the timing of meter readings and typically takes 1 full meter read cycle.**

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Burlington County Energy Aggregation Program Summary (BCEAP)

TriEagle Energy Contact Information:	TriEagle Energy (BPU License # ESL-0134) Toll Free Telephone Number: (877)-933-2453 Website: www.trieagleenergy.com Address: 2620 Technology Forest Dr., The Woodlands, TX 77381 Email Address: customercare@trieagleenergy.com
Price Structure:	Non-Variable Price
Generation/Supply Price:	$0.11935 per kilowatt hour
Amount of Time Required to Change Back to Default Service or Another TPS:	The request to switch out of the BCEAP program will become effective on the next available meter read date in accordance with State-approved processes implemented by PSE&G.
Incentives:	None
Right to Opt-Out/Rescind/Cancel:	Eligible residents will be automatically enrolled in the BCEAP program unless you indicate your desire not to participate by submitting an 'opt-out' request within 30 days of the postmark on this notice. If you choose to 'opt-out' of the program, please sign and return the enclosed postage-paid card, call toll-free at (877)-292-3904, or visit www.njaggregation.us/burlington within 30 days of the postmark of this notice. If you do not opt-out within the initial 30-day period, you still have the right to leave the program at any time that you choose by contacting us using the contact information above. If you wish to stop your participation in this program, please contact Customer Care at 877-933-2453 and request to be returned to the utility service. There is no fee or penalty for leaving TriEagle's service under this program.
New Rate Start Date:	Service will begin with your September 2016 meter read date (MRD)
Term / Length:	Fourteen (14) months, until your October 2017 MRD
Cancellation Fees/Penalties:	You can opt-out any time you choose, with no penalty or cancellation fee. You are responsible for all charges incurred prior to your service with TriEagle being cancelled.
PSE&G Contact Information:	Toll Free Telephone Number: 1-800-436-7734 **Telephone Number for Emergencies and Outages: 1-800-436-7734**

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